



Playa del Carmen, Q.Roo, May 30th 2014.

To Whom It May Concern:

I highly recommend Gibrán Ortega Cruz as a candidate for a position in your company. For the past three years, I have been Gibrán's manager in the technical support/customer service department at the head offices of Ilunova. During this time, he covered our customer service operations, but also assisted me in managing the department.

Mr. Ortega managed his department with foresight, care, an eye for detail – and ultimately, with great success.

Gibrán would be an asset to any employer and I recommend him for any endeavor he chooses to pursue. Do not hesitate to contact me with any questions about him.

Sincerely,



Thorbjörn Berglund
Ilunova's CEO

ILUNOVA S.A. DE C.V.

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